

UO PROCUREMENT CARD POLICY AND PROCEDURES

Contents

UO Procurement Card Policy and Procedures	1
1 OVERVIEW.....	2
1.1 Definitions.....	2
1.2 Who Should Know This Policy?.....	2
1.3 Background.....	2
1.4 Authority.....	3
1.5 References.....	3
2 HOW TO PARTICIPATE IN THE PROGRAM.....	4
2.1 Obtain a PCard.....	4
2.2 Changes to PCard Authorization	4
2.3 Individual Transaction and Credit Limit Information.....	4
3 USING YOUR PCARD.....	4
3.1 General.....	4
3.2 Prohibited Use and Non-Chargeable Account Codes.....	5
3.3 Problem Purchases.....	6
4 DOCUMENTING USE OF YOUR PCARD.....	6
4.1 General.....	6
4.2 Inadequate Documentation.....	6
4.3 Documentation & Monthly Statement.....	7
5 MONTHLY STATEMENTS	7
5.1 Master Billing.....	7
5.2 Departmental Monthly Statement.....	7
5.3 Reconciliation of Charge Receipts.....	7
5.4 Verification of Reconciliation Completion and Review.....	7
5.5 Credits for Disputed Items.....	7
5.6 Credits for third party fraud charges.....	8
6 CARD SECURITY.....	8
6.1 PCard Physical Custody.....	8
6.2 Procurement Card Physical Security.....	8
6.3 Card User Security Responsibilities.....	8
6.4 Card Verification.....	8
6.5 Lost or Stolen Cards.....	8
6.6 Close or Cancel Account.....	8
7 POST AUDIT & INTERNAL REVIEWS.....	8
7.1 Audits.....	8
8 PROCUREMENT CARD MISUSE & VIOLATIONS	8
9 PROCURMENT CARD PROGRAM TRAINING.....	9
10 DETAILED ROLES & RESPONSIBILITIES.....	9
10.1 Card User.....	9
10.2 Card Custodian.....	9
10.3 Budget Authority.....	9
10.4 Procurement Card Program Administrator.....	10

1 OVERVIEW

1.1 Definitions.

- **Budget Authority:** A UO dean, director, division or department head who is responsible for the budget of the department or division of UO that has authorized one or more PCards.
- **Card Custodian:** The individual responsible for safeguarding the PCard of a department or division of an institution, maintaining complete and accurate records of PCard use, and preparing reconciliations between the documents supporting charges on the PCard and the statement of charges received from the PCard vendor in compliance with institution and UO policies.
- **Card User:** An individual authorized to procure goods and/or services with the department PCard.
- **Credit Limit (Monthly):** The dollar limit on total credit card charges allowed during one month that is established for each PCard. The dollar limit may vary from PCard to PCard.
- **Corporate Travel and Entertainment Card:** A personal credit card issued to an individual UO employee under the US Bank Corporate Travel Card Program. These credit cards are administered through UO Business Affairs and may be used to pay for reimbursable business travel expenses.
- **Institution:** University of Oregon.
- **PCard:** Procurement Card.
- **PCard Program Administrator or Program Administrator:** The individual who is responsible for the administration of the PCard program. Program Administrator is responsible for ensuring that the institution PCard policies are compliant with UO policy, that the policies established by the institution are implemented, and that the PCard procedures are being followed.
- **Program:** Procurement Card Program.
- **PCS:** UO's department of Purchasing and Contracting Services.
- **Single Purchase Limit:** The dollar limitation for an individual purchase on a PCard.
- **Statement of Account:** The monthly listing of all account transactions for a PCard, issued by US Bank directly to Card Custodian.
- **UO:** University of Oregon.
- **Vendor:** A company from which a Card User is purchasing materials, equipment, and services under the provisions of this policy.

1.2 Who Should Know This Policy?

All roles associated with the PCard Program, including, but not limited to; Budget Authorities, Card Custodians, and Card Users need to read and understand PC01 UO Procurement Card Policy and Procedures ("UO PCard Policy").

1.3 Background.

University of Oregon maintains a contract with US Bank to provide VISA credit cards, called PCards, for the Program. US Bank issues PCards for use by UO campus departments. Each card is assigned to a departmental Card Custodian. Authorized departmental Card Users purchase goods and services using the PCard.

A department's UO PCard is a credit card in the name of the university (UO) and department (Index number) and can be used as a means of payment for any type of goods or services in any amount, provided that PCS Policy requirements for competitive bid and contract coverage are met (<https://pcs.uoregon.edu/content/statutesregulationspolicies>), and the department's PCard credit limits have been set accordingly.

1.4 Authority.

The UO Vice President for Finance and Administration has authorized UO department of Purchasing and Contracting Services to implement and maintain the campus wide Program. The Director of Purchasing and Contracting Services acts in the role of Program Administrator but can delegate Program Administration responsibility within the PCS department.

Within each UO department, Budget Authorities are responsible for designating departmental employees' purchasing authority. Budget Authorities wishing to implement the Program in their department shall designate a Card Custodian, as well as Card Users.

Budget Authorities, Card Custodians, and Card Users are responsible for compliance with the Program policies and procedures. Card Custodians are responsible for training Card Users regarding the UO PCard Policy.

Card Users charge purchases for the department to the PCard. Such purchases must comply with UO policies and UO Administrative Rules governing purchasing and PCard usage.

1.5 References.

- UO PCS Policy - <http://pcs.uoregon.edu/content/statutesregulationspolicies>
- Division 61 - OUS Procurement and Contracting Code <http://pcs.uoregon.edu/content/statutesregulationspolicies>
- UO Fiscal Policy Manual - <https://fpm.uoregon.edu/>
- UO Property Control - <https://ba.uoregon.edu/property-control>
- UO Travel Guidelines - <https://ba.uoregon.edu/travel>
- Financial Irregularity Reporting - <https://secure.ethicspoint.com/domain/media/en/gui/41097/index.html>
- PCS Procurement Portal - <https://apps.ideal-logic.com/uopcs>
- Conflicts of Interest – 244.120 - https://www.oregonlegislature.gov/bills_laws/ors/ors244.html
- Procurement and Contracting: Code of Ethics - <http://policies.uoregon.edu/vol-4-finance-administration-infrastructure/ch-9-purchasing-contracting/procurement-and-contracting>
- Training Materials - <https://uomytrack.pageuppeople.com/learning/2075>
- Fraud, Waste, and Abuse Reporting - <http://policies.uoregon.edu/fraud-waste-and-abuse-reporting-0>

2 HOW TO PARTICIPATE IN THE PROGRAM

2.1 Obtain a PCard.

To obtain a PCard, the department or division must submit a PCS PCard portal matter (see PCS Procurement Portal link in references) to open a new account. The department must specify the address that US Bank should use for forwarding the department's monthly PCard statement. Submission of the PCS portal matter not only attests to a review and understanding of PCard policy/procedures but also documents the completion of required PCard online training.

NOTE 1: A Card Custodian may also be a Card User.

NOTE 2: A Budget Authority may not be a Card User.

NOTE 3: A Budget Authority Designee may not be a Card User.

NOTE 4: PCS will not release a department PCard until all individuals listed on the account have completed the required online training (See Section 9).

2.2 Changes to PCard Authorization

2.2.1 Card Users.

Adding/Deleting/Other Modifications. To add, delete, or otherwise modify a PCard user or authorization, the Card Custodian is to provide an **updated PCS portal matter** (see PCS Procurement Portal link in references) to authorize the changes.

- a. Newly added Card User(s) must successfully complete required PCard training.
- b. When a PCard authorized UO employee terminates/separates from a department or the department otherwise wishes to delete a Card User (including Card Custodian and/or Budget Authority), the department must remove such employee(s) by submitting a PCS portal matter in a timely manner of the termination/separation.

2.3 Individual Transaction and Credit Limit Information.

Individual transaction limit: **PCard Default \$5,000**

Daily number of transactions allowed: **No Limit**

Monthly credit limit: **PCard Default \$5,000**

Based upon departmental request, the Program Administrator may approve higher monthly credit limits. Many UO departments have PCard annual spend cycle that exhibit peak season effects. Card limits should be set to adequately cover normal monthly peak required spend. To initiate the process for establishing credit limits higher or lower than default values, the department would submit a PCS portal matter for processing.

3 USING YOUR PCARD

3.1 General.

Purchases from vendors that accept credit card payments may be charged to a PCard, except as prohibited by this policy. The Program permits the purchase of goods, from a vendor of choice, if their value is below the individual transaction limit for the applicable PCard. However, UO policy also requires departments to secure the maximum or best value purchase at all dollar levels. Competitive quotes may not be required, but they may be a means of ensuring a best value purchase.

3.2 Prohibited Use and Non-Chargeable Account Codes.

3.2.1 General.

The PCard cannot be used for cash advances or for personal or non-business related purchases.

3.2.2 Non-chargeable Account Codes – Travel.

- a. PCard cannot be used to cover individual traveler's expenses related to UO business travel due to UO reporting responsibility and potential IRS tax withholding/reporting. Alternate forms of payment are available for individual travel expenses, including:
 - i. Booking with a UO contract travel agency who will charge the UO credit card they have on file,
 - ii. UO Travel One purchasing card, which is issued in the traveler's name,
 - iii. Personal credit card or,
 - iv. Requesting a UO travel advance.
- b. Individual business expenses are reimbursed through the travel reimbursement process. Contact UO Travel department for clarification and guidance when needed for a possible exception. If exception is approved, retain support documentation and explanation for post transaction review. In cases where Travel department has reviewed and approved the travel arrangement in question as conforming with Travel Policy, PCard can be used as means of payment. Examples might include internet only airfare special (provide agency comparison quote). In cases where individual travel expenses are charged to the PCard, the travel arrangements must be made by department staff, subject to review by Card Custodian and Budget Authority for Policy compliance as part of the monthly PCard reconciliation process.
- c. PCard can be used for the initial deposit for an airline group, defined as 10 or more passengers traveling the same itinerary and arrangements are made through a UO contract travel agency or the airline group desk directly. Group leaders who assume responsibility for expenses for a student group or team travel may use the PCard for contracted group expenses such as a motor coach or a contracted hotel room block. All Travel policy rules apply to any expense charged to the PCard.
- d. PCard cannot be used for Moving/Relocation expenses. In specific Moving/Relocation cases where vendor payment becomes problematic, PCard can be used as means of payment with written Business Affairs Office review and approval. If exception is approved, retain support documentation and explanation for post transaction review.

3.2.3 Non-Chargeable Account Codes – Capital Outlay.

In general, UO employees cannot use the PCard for capital outlay (**40XXX** account codes) due to tax exempt bond funding compliance requirements. There may be exemptions to this prohibition on use of PCard for Capital Outlay items - specifically those that are *not* tax-exempt bond funded. Past examples have included items purchased for Library 40190 and Construction in Progress (Equipment) 40199. Please contact PCS for review and written exemption.

3.2.4 Foreign Intangibles.

PCard can be used for software, subscriptions, database access, or royalties from a foreign vendor or services from a foreign person or entity, but these purchases may be subject to additional tax expense due to IRS 1042-S compliance requirements. See BAO Tax Department website for further information at <https://ba.uoregon.edu/tax-information/payments-to-foreign-entities>. PCard can be used to purchase physical goods from foreign vendors without incurring additional tax expense.

3.2.5 Non-Chargeable Account Codes – Awards, Prizes, Gifts, and Gift Cards.

Due to IRS W-2/1099-Misc/1042-S reporting requirements, any purchase for an award, prize, or gift, whether a cash equivalent such as a gift card (or certificate) or an item of a value above \$50 (per person) cannot be purchased on the PCard. Payment must be processed by AP through Banner following the procedures and text requirements outlined on the Business Expense Policy site under <http://ba.uoregon.edu/content/business-expense-policies#awards-employee-recognition> or <http://ba.uoregon.edu/content/business-expense-policies#prizes---employee-and-non-employee>. See funding restrictions for employee recognition awards: <https://fpm.uoregon.edu/employee-recognition.html>

3.3 Problem Purchases.

- a. If purchases using the PCard are found to be unacceptable, not satisfactory, received wrong, damaged and/or defective, duplicate order, etc., the department is responsible for returning the unacceptable items or for making other satisfactory arrangements to remedy the issue(s).
- b. If an item purchased using the PCard is returned, Card Custodian is responsible for verifying the appropriate credit is reflected on the department's PCard monthly statement. If the vendor has not replaced or corrected the item by the date Card Custodian receives the monthly statement, then the purchase of that item will be considered in dispute. Card Custodian must contact PCS by email to pcard@uoregon.edu about any dispute within thirty (30) days of receipt of monthly statement of account.

4 DOCUMENTING USE OF YOUR PCARD

4.1 General.

For each purchase on the PCard, Card User making the purchase shall obtain and provide to Card Custodian itemized purchase documentation. Examples of such documentation include sales slips, cash register receipts, invoices, order forms, reconciliation records, receiving reports and shipping address. The documentation maintained generally arises out of the normal course of business and it should support a clear determination of what was ordered, what was paid for, and what was received. **Charge slips that do not include an itemization of purchases are inadequate documentation.** Items purchased on PCard where the University department business purpose may not appear obvious to an independent third party auditor require additional business purpose documentation that specifies Who, What, When, Where, and Why (relevant department business purpose).

4.2 Inadequate Documentation.

When no other adequate documentation exists, such as when making a telephone purchase, the following information shall be maintained to support PCard transactions: date of purchase, vendor name, item description, amount, shipping address, and the name of Card User.

4.3 Documentation & Monthly Statement.

Budget Authority and Card Custodian are responsible for ensuring that the documentation required under this section is attached to the department's monthly PCard report in Concur, as required under Section 5.

5 MONTHLY STATEMENTS

5.1 Master Billing.

Each month, Business Affairs receives and pays a master bill from US Bank for all campus PCard charges. The Concur system allocates PCard expenses to user input account coding via automated Journal Voucher process.

5.2 Departmental Monthly Statement.

At the end of each billing cycle, US Bank sends a monthly statement of account that lists the department PCard transactions for that billing period to the department's Card Custodian. Card Custodians can view their transactions and statements at any time via US Bank Access Online data system. PCard transactions electronically route to department Card Custodian's profile in Concur.

5.3 Reconciliation of Charge Receipts.

Within 30 days of receipt of the monthly statement, Card Custodian must reconcile charge receipts and charges reported by US Bank on that monthly statement. To reconcile charges to the monthly statement, Card Custodian shall check each transaction listed on the monthly statement against the purchase documentation (See Section 4: Documenting Use of Your PCard). The original sales documents (packing slip, invoice, cash register tape and credit card slips, etc.) for all items listed on the monthly statement must be uploaded and attached to the relevant line item in Concur.

5.4 Verification of Reconciliation Completion and Review.

- a. Card Custodian is responsible for ensuring a monthly PCard reconciliation report is prepared in Concur for all charges and credits. After completing the reconciliation, Card Custodian must Approve and forward to relevant Budget Authority each monthly statement in Concur attesting that all charges are valid and were initiated by an authorized Card User. If Card Custodian cannot attest to all charges, Card Custodian must not submit the statement, and immediately notify PCS and the applicable Budget Authority of the outstanding issues. In NO case may a Card Custodian review his/her own charges.
- b. Budget Authority must review the monthly PCard Concur report prepared by Card Custodian. After reviewing the monthly PCard report in Concur, Budget Authority approves, at which point the system will file the report on record and run the automated Journal Vouchers (JV). Budget Authority may send the PCard statement back to Card Custodian in Concur for further development or to other approvers, if required. Budget Authority must review to verify that purchases made were in support of department business needs. If Budget Authority cannot attest to all charges, Budget Authority must note the nature of the PCS Policy nonconformance, along with the corrective action taken.

5.5 Credits for Disputed Items.

Any refund or adjustment obtained from the vendor for a disputed PCard item will appear in Concur and must be coded to the Index/Account Code required to offset the original purchase expense.

5.6 Credits for third party fraud charges.

If a fraudulent charge appears on your department PCard report in Concur, assign the transaction with the department's PCard Index and Account Code A3105 (Account Receivable – PCard Fraud). When you receive the offsetting Credit from US Bank in Concur (often in the next statement period), code the bank Credit to your department's PCard Index and Account code A3105, to resolve to zero.

6 CARD SECURITY

6.1 PCard Physical Custody.

Card Custodian is responsible for the physical custody of the PCard. Card Custodian is also responsible for the physical security of the PCard account number. These security duties of Card Custodian shall not be delegated. However, a department may designate a back-up Card Custodian in the event Card Custodian is unavailable.

6.2 Procurement Card Physical Security.

The PCard shall be stored in a locked space when not in use.

6.3 Card User Security Responsibilities.

It is Card User's responsibility to safeguard the credit card and the account number when using the PCard. Card User must not allow unauthorized individuals to have access to or use the PCard or its account number. Card User should only have physical custody of the PCard for a period of time sufficient to make a purchase for the department. A Card User cannot maintain physical custody of the PCard for more than 24-hours, unless Budget Authority has provided written authority.

6.4 Card Verification.

"See UO Staff ID" must be on the signature block of the PCard to ensure Card User verification.

6.5 Lost or Stolen Cards.

If the card is lost or stolen, Card Custodian must immediately notify US Bank at (800)344-5696, and submit a PCS portal matter for Lost Card.

6.6 Close or Cancel Account.

To close or cancel an account or card, submit a PCS portal matter for Cancel PCard.

7 POST AUDIT & INTERNAL REVIEWS

7.1 Audits.

UO Internal Audit and/or Purchasing & Contracting Services department will conduct random PCard statement audits to verify department compliance with PCS and UO Policy.

8 PROCUREMENT CARD MISUSE & VIOLATIONS

- a. PCards are issued for business use only and may not be used for personal purchases. All purchases made via PCard must be in conformance with PCS Policy. If non-conformances are found, they must be categorized into one of two types: (i) Unintentional non-conforming purchases; and (ii) intentional misconduct.
 - i. **Nonconforming purchases** (unintentional errors) should be dealt with by noting the corrective action taken with the employee who made the nonconforming purchase.

- ii. **Intentional misconduct** must be dealt with in accordance with the University's policies and procedures on employee discipline for financial misconduct, up to and including, termination of employment and criminal prosecution, if warranted.
- b. If external fraud (i.e. not by the department) is identified on a PCard, Program Administrator and/or Card Custodian, will facilitate the resolution of the fraudulent transaction(s). The compromised PCard account will be closed and Program Administrator will have US Bank issue a new PCard to replace the compromised PCard.

9 PROCURMENT CARD PROGRAM TRAINING

All authorized individuals listed on the department PCard must have successfully completed the PCard online training and test prior to submitting a PCS portal matter. PCards will not be released until all individuals have successfully completed the PCard online training and test. To register for the Procurement Card (PCard) Policy & Procedures online training:

<https://uomytrack.pageuppeople.com/learning/2075>

10 DETAILED ROLES & RESPONSIBILITIES

10.1 Card User.

Specific PCard Program responsibilities include, but are not limited to:

- Checks PCard in and out from Card Custodian.
- Secures the PCard and account number when in Card User's possession.
- Makes PCard purchases in compliance with Program Policy and Procedures.
- Collects and submits to Card Custodian appropriate purchase documentation for each PCard transaction.
- Informs Card Custodian of transaction disputes and PCard administrative changes (i.e. when they will no longer act as an authorized Card User for the department).
- Informs Card Custodian, PCS, and US Bank, immediately regarding lost/stolen PCards.
- Resolves purchase returns and problem purchases.
- Personal responsibility for non-business charges.

10.2 Card Custodian.

Specific PCard Program responsibilities include, but are not limited to:

- Manages physical custody and security of the PCard and account number.
- Maintains complete transaction records.
- Reconciles monthly statement of PCard transactions.
- Ensures all authorized PCard roles have taken the PCard online training.
- Notifies PCS of any changes to PCard authorized Users.
- Resolves problem purchases/disputes.
- Communicates all necessary information with Card Users, including policy nonconformance.
- Ensures compliance with UO PCard Policy and Procedures.
- Monitors department PCard transactions for appropriate use and potential fraudulent activity.
- Complete and submit PCard Concur reports to department Budget Authority monthly. Reconcile all expenditures monthly to the appropriate account.

10.3 Budget Authority.

Budget Authorities are accountable for the following:

- Making sound business decisions based on financial resources allocated to the unit.

- Ensuring that financial matters are conducted in accordance with sound business practice, generally accepted accounting principles, and in compliance with applicable laws, regulations, and procedures.
- Maintaining and reviewing adequate records that document decision-making in accordance with Program requirements and good judgment.
- Ensuring that any delegation of authority is judiciously made, formally documented, and communicated to the appropriate offices at the UO.
- Specific Program responsibilities include, but not limited to:
 - Authorizes PCard application by approving PCS portal matter(s);
 - Identifies Card Custodian and Card Users;
 - Reviews Card Custodian PCard transactions (unless delegated);
 - Reviews monthly reconciliation and approves the monthly Concur report to indicate that the goods and services purchased were in accordance with PCS Policy. If nonconformance is found, document what corrective actions were taken;
 - Ensures overall compliance with PCS PCard Program policy and procedures.

10.4 Procurement Card Program Administrator.

Delegates Program duties as necessary. Specific Program responsibilities include, but are not limited to:

- Acts as primary liaison with US Bank and UO administration;
- Approves initial PCard application;
- Requests PCards from US Bank;
- Disseminates PCards to Card Custodians;
- Provides PCard training materials to departments;
- Processes Lost/Stolen PCards and updates;
- Performs conformance reviews and follow-up;
- Communicates review results to Card Custodians, Budget Authorities, and other UO staff, as appropriate;
- Addresses potential fraudulent transactions, including reporting, analysis, determinations, resolution and follow-up;
- Revokes, suspends or cancels PCards;
- Maintains records of:
 - PCard requests.
 - Credit Limits.
 - PCard Authorizations.
 - PCard Training.
 - Budget Authorities, Card Custodians and Card Users, including changes/additions/deletions.
 - Lost/Stolen/Destroyed PCards.
 - Onsite Reviews.